

	DATE	March 13, 2008
	TIME	1:00 pm - 3:00pm
	LOCATION	Auditorium – LPN
	SUBJECT	Heath Carrier Meeting #2
	ATTENDEES	Blue Shield California, Blue Cross California, Kaiser Permanente, Medco Health Solutions, California Correctional Peace Officer Association Benefit Trust Fund

AGENDA TOPIC		MINUTES/OUTCOMES
1	Welcome and Introductions	<p>Meeting Purpose</p> <ul style="list-style-type: none"> Build awareness of the PSR Project and the anticipated changes for Health Carriers <ul style="list-style-type: none"> Self-Service Capabilities New Health Processes Sample User Interface Walkthrough Plan for PSR interface design, build, and test with Health Carriers <ul style="list-style-type: none"> Interface Agreements Highlight Interface Changes Testing Processes and Timelines
2	Health Enrollment	<ul style="list-style-type: none"> Goal is to stop paper transactions by enhancing ANSI 834 File Carriers will have self service access to enrollment status, dependants, employer share Q: Would there be multiple transactions in the same file? A: If it is a change with the same effective dates they can be combined, but if the timeframes are different, there would be 2 transactions for the same subscriber. After initial enrollment, ongoing ANSI 834 file transactions will include CalPERS ID as a unique identifier rather than SSN. Q: How many digits is the CalPERS ID number? A: Unknown at

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2	Health Enrollment (Continued)	<p>this time.</p> <ul style="list-style-type: none"> • Suggestion from Carrier - Make sure the assigned numbers don't duplicate numbers with other carrier clients • Q: Will unique ID become the subscriber ID number? Does it have to be on the ID cards? A: No • Subscribers and dependants will each have a unique ID. • SSN is not captured for most dependants in carrier system today. How will cross reference occur? • There will be a push on the CalPERS side to collect SSNs for dependants and send those to carriers. • Will agency code be included in the transmission? Data included in ANSI834 file today will not change. • Q: Is there a way to tie CalPERS IDs for subscribers and dependants? A: We will research this. • What you receive today via CD you will have access to online and can download files yourselves. • Termination information is not easily obtained when COBRA subscriber coverage terminates. We will create a new interface to address this. • Q: Is there a specific format for new COBRA interface? A: Yes, we will be able to share this in June. All the details are not available today. • Is there any thought to just using ANSI 834S? That is one of the things the project is considering now. • Q: ACES assists in doing reconciliation. Shows new payment per retro active health changes. Will the new system also include this functionality? A: Yes, the new system will allow you to view how the retro active premium was calculated. The details on the retro active premium will be available online and will be broken down by coverage month. • Q: Will carriers be able to refer to the system to view premium payment changes? A: Yes, CalPERS is building that functionality for employers.

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3	Zip Code Interface File	<ul style="list-style-type: none"> • Zip Code Interface File <ul style="list-style-type: none"> ▪ Upload ZIP Code/Health Plan Relationship Records ▪ Generate a ZIP Code/Health Plan Relationship Summary Report <ul style="list-style-type: none"> ▪ ZIP codes that are added (new Service Areas) ▪ ZIP codes that are deleted (dropped Service Areas) ▪ Split ZIP Codes ▪ County Information • One of pain points today is that zip codes cross counties and can have different rates. In the future, county name will be included in the system.
4	Zip code update screen	<ul style="list-style-type: none"> • After uploading the file, the system validates data and identifies errors. • Carrier reviews data and makes minor edits. • Q: If a carrier updates this and it conflicts with other databases what controls are in place to make sure nothing else is adversely impacted? Security roles will only allow carriers to see data for your subscribers, CalPERS analyst will validate data. • It is the responsibility of the Carrier to make fixes on their systems to correct source data. • Q: How will access be granted? Will there be a log on per plan or will multiple users for individuals at the carrier of log-on IDs? A: Each system user will have a log-on ID.

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5	Data Reconciliation	<ul style="list-style-type: none"> • New process to eliminate CD and e-mail exchange from the reconciliation process. File can be uploaded into the new system. • The system will identify subscribers for which payments are not received from the employers. • Q: What is the response time? A: Depends on the time of the year and number of hours to support. • File format is flexible, carriers can use the same formats used today. • If a file is sent, will the analyst process partial files so they can get a flavor of the changes? The process is same as that of today. A health analyst can process all reconciling items within the file or fix some of the reconciling items within the file. However, the analyst will upload the response file (so that Carriers can download the response file) only after all the reconciling items are addressed and cleared. • Final response file will be received that same way it is today. • Analysts will have more visibility to see discrepancy? For example LOA individuals will be identified.
6	Reconciliation System Pages	<ul style="list-style-type: none"> • In addition to uploading a reconciliation file you can add attributes to the file to make it easier to track files over time. • CalPERS is recognizing that an administrator handles some of these functions for the association plans. • Access can be granted to third parties. • Q for Carriers: So far does this make sense? Do you think it will make it easier? A: Yes • Comment from CalPERS Staff: Unique CalPERS ID introduces a level of complexity, PSR team needs to think through. For example mapping multiple CalPERS IDs to a single subscriber SSN when dependency SSN is unknown. When dealing with CMS, SSN is required. • Q: Will CalPERS ID be provided for existing subscribers prior to implementation? A: Yes • Q: Will request file be available anytime? A: Yes, as long as the file is available you should be able to access 24x7.

AGENDA TOPIC		MINUTES/OUTCOMES
7	Key Dates and Next Steps	<p>Next Steps:</p> <ul style="list-style-type: none"> • Mid June 2008 – We will communicate changes that will be necessary to interact with CalPERS through the new system (e.g., file formats) • August 2008 – Meet to discuss specific changes and answer Health Carrier questions • Early 2009 – Carriers participate in testing by submitting test files to CalPERS • Fall 2009 – Health Carriers will start to interact with the new system <p>Q: Who can we contact if you have questions between now and August? A: If you have questions this month you can continue to contact Marcine Crane, beginning in April you can contact Holly Fong.</p>
8	VDSA	<p>Blue Cross, Kaiser and Medco have CMS agreements.</p> <p>Blue Shield is not sure if they have a CMS agreement.</p>